

<p style="text-align: center;"><b>Online Dispute Resolution</b>  <b>Justice Re-Imagined</b>  27<sup>th</sup>/28<sup>th</sup> June 2018  Liverpool  Organised by ODR Training Ltd  (<a href="http://www.ODRtraining.com">www.ODRtraining.com</a>)</p>		
	<b>Day 1- 27<sup>th</sup> June 2018</b>	
8:30am	Registration, tea and coffee	
9:10am-9:20am	Welcome	<b>Graham Ross</b> - Conference Chair
9:20am-9:40am	Keynote	<b>Lord Briggs</b> , Justice of the Supreme Court
9:40am-10:40am	What is ODR? An overview of the range of processes, actual and potential, using online technology from web conferencing to Artificial Intelligence and robot-mediators.	<b>Chair: Professor Ethan Katsh</b> , Head of the National Center for Technology and Dispute Resolution at the University of Massachusetts. <b>Vincent Tilman</b> – Ombudsman for Retail, Belgium <b>Clement Jaton</b> - Head of Strategic Planning, eJust, France. <b>James Walker</b> - Founder and head of the consumer complaint service Resolver.co.uk
10:40am-11:00am	Tea and coffee	
11:00am-12:00pm	ODR on the statute book and in court processes. A review of current legislative and regulatory moves, in place and prospective, promoting or otherwise impacting on the future of ODR including the European law on ODR.	<b>Chair: Professor Pablo Cortes</b> , University of Leicester <b>Tim Wallis</b> – Independent Chair, The Claims Portal <b>Diana Wallis</b> - Director of the International Mediation Institute <b>Graham Ross</b>
12:00pm-1:10pm	What results have emerged from operating ODR systems? A more in-depth look at ODR systems with results and messages	<b>Chair: Orna Rabinovich-Einy</b> - University of Haifa, Israel, and Fellow of the Haifa Center for Law and Technology. <b>Itai Brun</b> - Former Head of the Analysis Division at the Directorate of Military Intelligence at the Israeli Defence Force and CEO and founder of Agree-Online.com <b>Aditya Shivkumar</b> - CEO, Resolve Disputes.online <b>Caroline Sheppard</b> - Chief Adjudicator, Traffic Penalty Tribunal <b>Ernest Thiessen</b> – CEO of iCan Systems Inc/Smartsettle, Canada
1:10pm-2:00pm	Buffet lunch	
2:00pm-3:00pm	What is the Blockchain, how does it operate, and why is it relevant to the future of ODR? A primer , and discussion, on what is the blockchain and consideration of its potential role in resolving , if not pre-empting, disputes and thus its relevance to ODR.	<b>Chair: Professor Michael Fang</b> , Nanchang University, China, <b>Tina Van Der Linden</b> - The Center for Law and Internet at the Vrije Universiteit Amsterdam <b>Rob Knight</b> – CTO Mattereum
3:00pm-4:00pm	Standards for ODR. What standards are required and what ethical principles may come into play. What work is being undertaken in setting standards?	<b>Chair: Professor Ethan Katsh</b> Head of the National Center for Technology and Dispute Resolution at the University of Massachusetts.

		<p><b>Leah Wing</b> - Co-director, NCTDR, University of Massachusetts</p> <p><b>Daniel Rainey</b> – Member, Board of Directors, Internet Bar Organisation and former Chief of Staff at the National Mediation Board, Washington, DC</p>
4:00 pm-4:20pm	Tea and coffee	
4:20pm-5:20pm	What are Smart Contracts and how are they produced? A primer, and discussion, on Smart Contracts – what they are, how they are increasingly impacting on our lives, how they help reduce disputes arising but, at the same time, create new forms of dispute and how online technology can best help resolve them.	<p><b>Chair: Graham Ross</b> ,Conference chair – member of the Civil Justice Council’s ODR Advisory Group</p> <p><b>Christopher Wray</b> – Chief Legal Officer, Mattereum</p> <p><b>Adam Sanitt</b> - Head of Dispute Knowledge at Norton Rose Fulbright</p> <p><b>Sergey Alekhin</b> - Associate at Willkie Farr &amp; Gallagher LLP (Paris office)</p>
5:20pm-5:30pm	Closing Remarks and review of the day	<b>Graham Ross</b> Conference Chair
	<b>Day 2 – 28<sup>th</sup> June 2018</b>	
8:30am-9:00am	Tea and coffee	
9:00am-9:10am	ODR News	<b>Graham Ross</b> Conference Chair
9:10am- 10:10am	What is the impact, positive and negative, of ODR on Access to Justice? Whilst ODR offers alternative methods of resolving disputes, does its promotion in some way remove further the right to a hearing in an open tribunal? Does ODR justice seem like justice?	<p><b>Chair: Leah Wing</b> - Co-director, NCTDR, University of Massachusetts</p> <p><b>Colin Rule</b> Former Head of Online Dispute Resolution at eBay and PayPal and VP of ODR at Tyler Technologies Inc</p> <p><b>Professor Fernando Esteban de la Rosa</b> – University of Granada, Spain</p> <p><b>Professor Michael Fang</b>, Nanchang University, China,</p>
10:10am-10:20am	Tea and coffee	
10:20am–11:20am	How can ADR professionals benefit from ODR? Removing the need for the mediator to sit with the parties as well as reducing cost widens the marketplace of disputes. A look at ODR from the perspective of the ADR professional. What does it offer and how?	<p><b>Chair: Colin Rule</b> Former Head of Online Dispute Resolution at eBay and PayPal and VP of ODR at Tyler Technologies Inc</p> <p><b>Dr Jur Ihab Amro</b> - Professor of Private Law and a practicing lawyer and arbitrator; Ph.D. Athens, Greece</p> <p><b>Liam Moore</b> – Founder of <a href="http://www.AnOliveBranch.com">www.AnOliveBranch.com</a>, Ireland</p>
11:40am-12:40pm	Which court systems are adopting ODR and with what result? ODR is losing its hidden ‘A’ (for “Alternative”) as courts plan to include forms of ODR within its services leading ODR to no longer necessarily be an alternative to the court’s system of justice.	<p><b>Chair: Dr Sue Prince</b> – University of Exeter</p> <p><b>Kerry Greenidge</b> - Acting Manager of the Civil Money Claims online court project at Her Majesty’s Courts and Tribunals Service</p> <p><b>Paul Embley</b> - Head of the Technology Division of The National Center for State Courts, USA</p> <p><b>Dr Agata Majchrowska</b> - Chair of the Online Arbitration Court in Poland, CODR.pl</p>
12:40pm-1:40pm	Lunch break	

1:40pm-2:40pm	Do smart contracts containing automated resolution functionality present a threat or, as disputes around subjective assessment (eg quality) often require human opinion to resolve, an opportunity to arbitrators, mediators and ombudsmen?	<b>Chair: Daniel Rainey</b> , Member, Board of Directors, Internet Bar Organisation and former Chief of Staff at the National Mediation Board, Washington, DC <b>Alexander Gurkov</b> - Faculty of Law at the University of Helsinki <b>Derric Yeoh</b> - Schellenberg Wittmer, Singapore.
2:40pm-3:40pm	How can ODR benefit business? Disputes can harm business in many ways not just in terms of cost and time, but brands damaged by unfair consumer reviews or supply chains disrupted by disagreement. A look at ODR from the perspective of business.	<b>Chair: Julia Morelli</b> - President of the George Mason University Instructional Foundation. <b>Stewart McCulloch</b> – Managing Director UK of NuvaLaw <b>Bill Kingdon</b> - MD of the International Cotton Association
3:40pm-4:30pm	a live apolitical negotiation of the Brexit deal between the United Kingdom and the European Union. This will be a serious approach to the use of Artificial Intelligence in ODR to aid the resolution of a complex multi-issue negotiation. The simulation will aid the negotiators with data from various published impact studies to facilitate negotiation based on objective factors with no impact of politics.	<b>Graham Ross</b> – Conference Chair <b>Ernest Thiessen</b> - CEO of iCan Systems Inc./Smartsettle Canada <b>Peter Holt</b> – iCan Systems Inc/Smartsettle Canada <b>Diana Wallis</b> - Director of the International Mediation Institute and former Vice President of the European Parliament
4:30pm-4:40pm	Introducing the 18 <sup>th</sup> International Forum on Online Dispute Resolution- Auckland New Zealand – 15 <sup>th</sup> /16 <sup>th</sup> November 2018	<b>Professor Ian Macduff</b> (video) Director of the New Zealand Centre for ICT Law
4:40pm	Closing remarks	<b>Graham Ross</b> – Conference Chair